

Investigation.

1. Attached is a copy of the letter that I have sent in to corporate with our last round of satisfaction surveys, as written proof that Cenikor management and corporate staff were made aware of things we discussed yesterday.
<image001.jpg>

And 2. Other staff members will confirm with you that while he was programs manager, Steve Reeves on behalf of Mr. Eugene Hall would not only cancel residents medical appointments for no reason. But would also on occasion refuse to allow residents to see a doctor. Sometimes these same residents would run out of their medication and would not be allowed to get their refills for days or weeks at a time. One resident in particular is [redacted] who was almost terminated for refusing to go to work until he received his medication. Another resident, now a graduate [redacted] was on epilepsy medication and was not able to get his meds because he "missed the designated med pass out times" (usually due to his work schedule). Mrs. Candice Duran, the therapy counselor got involved at that point and made sure that he was able to get his meds for the remainder of his time here. I encouraged these residents, as well as Mrs. Candice Duran, at the time to file complaints with the state but I'm not sure if they ever followed through with it.

I hope this helps. Please let me know if there is anything else I can further assist you with.

Sincerely,

"A challenge is just another opportunity to

show your best."

Please note My email address has changed to reflect @dshs.texas.gov domain. Please be sure to update your contact information with the new address.

Police Report?
Client: [redacted] (was [redacted] terminated)
Did that happen?
TEAM meeting X

Did you become aware of possible
Kratom prior to March 21, 2017?

EXHIBIT

1B